russ.schindler@gmail.com 203 856 1309 <u>someofmyfinest.work</u>

> Copywriter UNTUCKit February 2020 – Present New York, New York

Freelance Copywriter Museum of Ice Cream

November 2019 – February 2020 New York, New York

Freelance Copywriter The Farmer's Dog September 2019 – November 2019 New York, New York

eCommerce Copywriter West Elm November 2017 – September 2019 New York, New York

University of Michigan Bachelor of Arts, 2017 GPA: 3.7; English 4.0

HTML/CSS, Javascript (a dash) Adobe Creative Suite Wordpress Guru

Bread baker, cheese stretcher, gadget collector with misplaced confidence in power tools.

- Craft high-performing daily emails and trigger series
- Create seasonal landing pages
- Write product descriptions for each seasonal drop
- Execute print and digital ads
- Adapt brand messaging to fit current climate
- Edited UX copy to optimize site functionality and ticketing flow
- Created brand style guide to focus tone and voice
- Organized and concepted social activations
- Crafted onboarding email campaign to increase retention rate
- Planned and wrote print ads, billboards, search and social ads
- Strategically composed daily emails reaching 2,000,000+ customers
- Maintained 17.5% average open rate, 0.05% conversion rate + \$1M average weekly revenue
- Managed subject line and copy testing, leveraging findings into content strategy
- Planned and executed UX copy for homepages and landing pages
- Strategized and wrote technical copy for product information pages